

Report of the fourth Quarterly Information Event on 10 January 2008 at the Gloucester Room, Ilford Central Library

The attendance of this Quarterly Information event was good. 38 delegates booked a place and 34 delegates from 28 organisations attended the event.

The following presentations were made:

- Katrin Krüger welcomed everybody and summarised some of the current initiatives taking place especially by Skills for Care (Most of these can be downloaded from the Website). Also a Skills for Care Handout was distributed and is attached as a separate document on the web page.
Briefly these were:
 - A report of each information event is placed on the website
 - Jackie Whatley is now working with Katrin to assist with the work of the RLC.
 - The next training provider forum is planned 25th January 2008 and a speed dating even will be held in April 08.
 - The training provider directory is now updated and you can download it from the website or contact Katrin Kruger for a copy.
 - The information letter that is sent to all every six weeks will be revamped and made more user friendly.
 - This event was planned to focus mainly on children services organisations and voluntary organisations, but unfortunately many speakers invited were not able to attend and will be attending at the next quarterly event in April.

- Susanna Corner from Ryan Care Fostering and who is also the Children's Representative on the steering group made a presentation on the Children's Core Skills, Fostering Standards and how she sees the role of the Redbridge Learning Collaborative. Please see separate link to slides

- June Austin introduced delegates to the services of Everywoman Ltd and the funding available for management qualifications.

- Katrin then outline the background and content of Supervision toolkit produced by Skills for Care. Please see separate link to slides

- A workshop followed discussing the toolkit and two questions were asked:
 1. How can this toolkit be used in your organisations and help identify the systems needed and existing skills gaps?
 2. What further resources/guidance is needed?Groups feedback on flipcharts and taken on board to the Skills For Care Leadership and Management Working group of the North East London.

Lunch was provided and there was intensive networking going on.

Evaluation Forms

21 evaluation forms were completed and their feedback is summarised as follows:

- The majority felt that the event was very well prepared and organised (10).
- All felt that the event was valuable to them and was pertinent to the organisations that attended (12). One delegate indicated that it was not valuable to them.
- The majority felt that at the event that the attitude and approach of the speakers was excellent. (8).
- The majority felt that the presenters had excellent knowledge of the subject. (10).
- The majority felt that the handouts were very good (19) the food was excellent/very good (9) and the suitability of the venue were excellent (8). In terms of the venue there was a comment made that they were unhappy with the toilet facilities (note from Katrin: we have complaint to the facility management about the condition and smell of the toilettes. I hope this will not happen again.)

Comments on what areas was most useful/important to delegates:

- Sharing Training & Development in different areas around Care
- Awareness
- Would like this to be shared with the members of group on supervision
- Management and Leadership
- Health and Social Care
- Networking, providing effective supervision
- Staff supervision and information
- Supervision and Everywoman
- To find out about all the different funding available
- Children's Foster Care, drama group presentation, updating info
- I can use the toolkit in my organisation to make the supervision more robust
- Supervision – Skills for Care
- Networking

- Training available for Women
- Drama sessions/offering Training and Development
- The range of advisory groups/contacts was good
- Supervision toolkit was good
- Forum training nice idea
- Training and Advise offered
- Workshop, Knowledge and Networking
- Networking with other Voluntary Organisations/Supervision
- Skills for Care tool workshop & discussion
- Supervision section

Suggestions for future topics at these events were:

- More workshops

Delegates were also asked to indicate if they would be interested in attending the Speed Dating event and the majority are interested (15)

This feedback will be taken back to the RLC steering group to be analysed and acted upon, where necessary.

All in all it was a very interesting event! Thanks for those who attended and made their valuable contribution. Let's hope we will see you again next time!